LM Aero On-line SQAR System FAQs

- **How do I get an account?**
  - **Follow the instructions found under the heading Quality Requirements - Corrective Action.**
- **I forgot my password. How do I get it reset?**
  - **When you supply your correct userid, but an incorrect password, the system will ask if you wish to have a new password sent to you. Say yes, and confirm your email address. You CANNOT request a password reset for an account that does not belong to you.**
- **In the disposition to my submittal, there is a statement to identify my parts IAW FPS-3008. What does that mean?**
  - **Read FPS-3008 on this site. Your disposition should indicate the "class" of identification to use. Make sure your marking complies to FQPL-3008 regarding the material used to do the marking.**
- **I am attempting to attach a document to my submittal and it does not seem to want to work. What's the deal?**
  - **Problems in attaching documents usually fall into one of three categories:**
    - **Not using Internet Explorer 5.0 or better.**
      - **As described in the "User Manual", early versions of I.E. and most Netscape versions do not support the process of attaching files.**
    - **Attempting to attach files of the incorrect type.**
      - **Due to software licensing restraints, only Microsoft Word, Microsoft Excel, Microsoft PowerPoint, and photos in the ".jpg" file format are allowed.**
    - **Attempting to attach files that exceed 1 Meg in size.**
      - **File sizes are limited to 1 Meg.**
- **I need to attach more than three pictures. How can I do that?**
  - **The best solution for this is to place the pictures into a Microsoft PowerPoint file. Keep the picture resolution low. Remember that most monitors only display in 72 dpi resolution. Greater resolution only results in excessive file sizes. Make sure your entire PowerPoint file is less than one Meg.**

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